

## Fellowes Security Vulnerability Disclosure Policy:

Please review this policy document carefully before reporting any vulnerabilities. This policy outlines the guidelines for our interaction with the security research community. We will work diligently with security research community to address any security issues in our products and services.

### Publication of Support Period:

Our Product support period is as stated below:

Product	Item Number	Warranty Period (Years)	Associated Services Period (Years)
ARRAY CEILING AIR PURIFIER - HYBRID - WHITE - CEILING - WIRE - EU	5889301	5	5
ARRAY CEILING AIR PURIFIER - HYBRID - BLACK - CEILING - WIRE - EU	5889302	5	5
ARRAY AR1 AIR PURIFIER - HYBRID - WHITE - RECESS - WIRE - EU/UK	5888701	5	5
ARRAY AR2 AIR PURIFIER - HYBRID - WHITE - RECESS - WIRE - EU/UK	5889001	5	5
ARRAY AR1 UV AIR PURIFIER - UVC - WHITE - RECESS - WIRE - EU/UK	5889601	3	3
Array AS1 Air Purifier - Hybrid - White - Stand - Plug - EU/UK	5884301	5 Limited	5
Array AS2 Air Purifier - Hybrid - White - Stand - Plug - EU/UK	5884601	5 Limited	5
Array AW1 Air Purifier - Hybrid - White - Wall - Wire - 230V	5884901	5 Limited	5
Array AW2 Air Purifier - Hybrid - White - Wall - Wire - 230V	5885201	5 Limited	5
Array Lookout Display - White - Stand - Plug - 230V EU/UK	5886001	3 Limited	3
ARRAY SIGNAL SENSOR PUCK - WHITE - PLUG - EU/ UK	5885501	3 Limited	3

### Guidelines for Reporting:

Please refrain from using social media platforms to convey potential security concerns to us. Instead, kindly furnish the following information via [iotsecurity@fellowes.com](mailto:iotsecurity@fellowes.com). Our security team will contact you within 48 business hours of reporting with an acknowledgment of receipt and will provide subsequent status updates until the final resolution.

- 1) Location of the site
- 2) Model and Serial numbers
- 3) Contact information if different from the provided email address.
- 4) Brief description of the Issue
- 5) Steps to replicate the reported concern.

### Contact:

Please contact [iotsecurity@fellowes.com](mailto:iotsecurity@fellowes.com) to for any questions regarding this policy.