

# POWERSHRED® HD-10Cs THE WORLD'S TOUGHEST SHREDDERS™









## KEY

- A. SafeSense® Technology
- B. See safety instructions below
- C. Paper entry
- D. Waste opening
- E. Mesh basket
- F. Disconnect power switch
  - O 1. 0FF
  - 1 2. ON
- G. Handle
- H. SafeSense® override switch





Not Active

- I. Control Switch and Indicator liahts
  - () 1. Auto-On (green)
  - 2. OFF 0
  - 3. Reverse
  - 4. Overheat (red)
  - 5. SafeSense® (yellow)

Place head on basket as shown: Disconnect power switch must be in ON (I) position to operate shredder.



# **CAPABILITIES**

Will shred: Paper, small paper clips, credit cards and staples

Will not shred: Unopened junk mail, continuous forms, adhesive labels, transparencies, newspaper, CD/DVDs, cardboard, large paper clips, laminates, file folders, X-rays or plastic other than noted above

#### Paper shred size:

•	
Cross-Cut	4mm x 50mm

#### Maximum:

Sheets per pass ..... 

\*A4 (70g), paper at 220-240V, 50 Hz, 1.7Amps; heavier paper, humidity or other than rated voltage may reduce capacity. Maximum recommended daily usage rates: 100 sheets; 5 credit cards. 🕮 10 sheets per pass to avoid jams.

Fellowes SafeSense® shredders are designed to be operated in home and office environments ranging between 50 - 80 degrees Fahrenheit (10 - 26 degrees Celsius) and 40 - 80% relative humidity

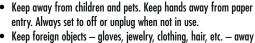
# **WARNING:** IMPORTANT SAFETY INSTRUCTIONS — Read Before Using!



Operation, maintenance, and service requirements are covered in the instruction manual. Read the entire instruction manual before operating shredders.

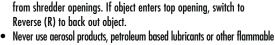


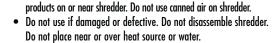












- This shredder has a Disconnect Power Switch (F) that must be in the ON (I) position to operate shredder. In case of an emergency move switch to OFF (0) position. This action will stop shredder immediately.
- Avoid touching exposed cutting blades under shredder head.
- Shredder must be plugged into a wall outlet or socket of the voltage and amperage designated on the label. The outlet or socket must be installed near the equipment and easily accessible. Energy converters, transformers, or extension cords should not be used with this product.
- FIRE HAZARD Do NOT shred greeting cards with sound chips or batteries.
- For indoor use only.
- Unplug shredder before cleaning or servicing.



# **BASIC SHREDDING OPERATION**



#### **Continuous operation:**

Up to 5-minute maximum

NOTE: Shredder runs briefly after each pass to clear entry. Continuous operation beyond 5-minutes will trigger 20-minute cool down period.

#### PAPER/CARD



Plug in and put disconnect power switch in ON (I) position



Press Auto-On (🖒)



Feed paper/card straight into paper entry and release



When finished shredding, set to Off

# ADVANCED PRODUCT FEATURES



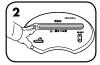
# SAFESENSE® TECHNOLOGY

Stops shredding immediately when hands touch the paper opening.

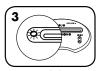
#### SET-UP AND TESTING



Press Auto-On (🖰)



Touch test area



Sensor lights up

For more information about all of Fellowes Advanced Product Features go to www.fellowes.com

## PRODUCT MAINTENANCE

# OILING SHREDDER 🚄



All cross-cut shredders require oil for peak performance. If not oiled, a machine may experience diminished sheet capacity, intrusive noise when shredding, and could ultimately stop running. To avoid these problems, we recommend you oil your shredder each time you empty your waste bin.

#### FOLLOW OILING PROCEDURE BELOW AND REPEAT TWICE



Set to Off



\*Apply oil across entry



Press and hold Reverse (R) 2-3 seconds

## CLEANING AUTO-START INFRARED SENSORS

Paper detection sensors are designed for maintenance free operation. However, on rare occasions, the sensors may become blocked by paper dust causing the motor to run even if there is no paper present. (Note: two paper detection sensors are located in the center of the paper entry).

#### TO CLEAN THE SENSORS



Turn off and unplug shredder



Locate Auto-start infrared sensor



Dip cotton swab in rubbing alcohol



Using cotton swab, wipe away any contamination from the paper sensors

# **CAUTION**

\*Only use a non-aerosol vegetable oil in long nozzle container such as Fellowes 35250



# TROUBLESHOOTING

#### PAPER JAM



Press and hold Reverse (R) 2-3 seconds



Alternate slowly back and forth



Set to Off (0) and unplua



Gently pull uncut paper from paper entry. Plug in

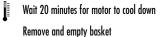


Press Auto-On ( 🖒 ) and resume shredding

### Shredder doesn't start:

Yellow - SafeSense® active

Yellow flashing - SafeSense® not active Make sure head is on basket correctly



ATTENTION: If the SafeSense® light remains on, you must engage the Override Switch in order to perform steps above. Once the jam is cleared, reset the SafeSense® feature. (See SafeSense® instructions below.)



🔆 🌃 SafeSense® paper jam: If the SafeSense® feature activates (SafeSense® light remains on) to cause the user to think the shredder has jammed when it has not, use the **Override Switch** to deactivate the SafeSense® feature and clear the paper. Warning — when switch is in override position, the SafeSense® light will flash and the SafeSense® feature will NOT function. Once the paper is cleared, reset the SafeSense® feature.



# POWERSHRED® HD-10Cs THE WORLD'S TOUGHEST SHREDDERS™

#### **Declaration of Conformity**

#### **Fellowes Manufacturing Company**

Yorkshire Way, West Moor Park, Doncaster, South Yorkshire, DN3 3FB, England declares that the product Models HD-10Cs conforms with the requirements of the Restriction of Hazardous Substances Directive (2011/65/EU), the Low Voltage Directive (2006/95/EC), the Electromagnetic Compatibility Directive (2004/108/EC), the WEEE directive (2002/96/EC), and below harmonized European EN Standards:

Safety: EN 60950-1

EMC Standard: EN55014-1 EN55014-2 EN61000-3-2 EN61000-3-3

Year Affixed: 12

Itasca, Illinois, USA March 1, 2013 James Fellowes

### W.E.E.E.

This product is classified as Electrical and Electronic Equipment. Should the time come for you to dispose of this product please ensure that you do so in accordance with the European Waste of Electrical and Electronic Equipment (WEEE) Directive and in compliance with local laws relating to this directive.

For more information on the WEEE Directive please visit www.fellowesinternational.com/WEEE

## LIMITED PRODUCT WARRANTY

Limited Warranty: Fellowes, Inc. ("Fellowes") warrants the parts of the machine to be free of defects in material and workmanship and provides service and support for 2 years from the date of purchase by the original consumer. Fellowes warrants the cutting blades of the machine to be free from defects in material and workmanship for 5 years from the date of purchase by the original consumer. If any part is found to be defective during the warranty period, your sole and exclusive remedy will be repair or replacement, at Fellowes' option and expense, of the defective part. This warranty does not apply in cases of abuse, mishandling, failure to comply with product usage standards, shredder operation using an improper power supply (other than listed on label), or unauthorized repair. Fellowes reserves the right to charge the consumers for any

additional costs incurred by Fellowes to provide parts or services outside of the country where the shredder is initially sold by an authorized reseller. ANY IMPLIED WARRANTY, INCLUDING THAT OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS HEREBY LIMITED IN DURATION TO THE APPROPRIATE WARRANTY PERIOD SET FORTH ABOVE. In no event shall Fellowes be liable for any consequential or incidental damages attributable to this product. This warranty gives you specific legal rights. The duration, terms, and conditions of this warranty are valid worldwide, except where different limitations, restrictions, or conditions may be required by local law. For more details or to obtain service under this warranty, please contact us or your dealer.

#### Australia Residents Only:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits under Fellowes' Warranty are in addition to other rights and remedies under a law in relation to the shredder.

# **Questions or Concerns?**

www.fellowes.com	Customer Service & Support
Troubleshooting	Troubleshooting
Registration	Replacement parts
Manuals	General questions
Australia	+61-1-800-33-11-77

Australia +61-1-800-33-11-77

Europe 00-800-1810-1810

United Kingdom +44-(0)-1302-836800

United States +1-800-955-0959



1789 Norwood Avenue, Itasca, Illinois 60143-1095 • USA • 630-893-1600

www.fellowes.com